

Melbourne City FC City Opt-In Terms and Conditions

1. Melbourne City FC City Opt-In Payments enable Melbourne City FC members to automatically roll over your membership from year to year. City Opt-In is open to all members who elect to pay membership fees using a MasterCard or Visa.
2. If you pay your membership fees by MasterCard or Visa credit or debit card, unless you elect to opt out of City Opt-In in accordance with directions issued by the Club from time to time, you authorise Melbourne City FC to automatically renew your membership each season into the same seat (if applicable) and package (or a reasonably comparable package) and to deduct the applicable membership fees from the MasterCard or Visa credit or debit card used to purchase your previous membership.
3. You acknowledge that membership fees may increase from season to season. Melbourne City FC will provide reasonable prior notice of any changes to membership fees.
4. If you participate in the City Opt-In program, the Club will contact you prior to processing any renewal. You will have 28 days from the date of the Club's notice to advise the Club of any changes or upgrades you wish to make to your membership package, or to notify Melbourne City FC in writing if you do not wish to roll over your membership into the next season. Strict timeframes apply. If you do not notify the Club that you do not wish to roll over your membership during this period, you will be taken to have agreed to your membership being rolled over.
5. By joining the City Opt-In program, you authorise Melbourne City FC to arrange a transfer of funds from your nominated credit or debit card in the amount applicable to your membership type and at the intervals which applied in relation to the preceding season.
6. If you wish to change your nominated credit or debit card from which payments are deducted at any time, you will need to contact Membership Services on 1300 255 432. It is the responsibility of each Member to ensure that: (a) the account details you have provided are correct, including notification should the expiry date change within the program; (b) you have sufficient clear funds available in the nominated account on the scheduled drawing date.
7. Any junior or concession member who no longer meets age restrictions will automatically be upgraded to an adult member. This information will be outlined in the renewal roll-over communication. This also applies to juniors members in family memberships.
8. To be accepted in the City Opt-In program, members must provide Melbourne City FC with their full contact details as per the Membership registration form. You must ensure all contact details are up-to-date and notify Melbourne City FC of any changes.
9. You must ensure that:
 - a. the account details you have provided are correct, and notify Melbourne City FC immediately should the expiry date change within the 11-month plan;
 - b. you have sufficient clear funds available on your nominated MasterCard or Visa credit or debit card on the scheduled instalment date.
10. Any person who holds a concession membership (including as a claim of concession status resulting from an upgrade in accordance with paragraph 7), must provide proof of concession. Your concession card must be valid for the whole season. New concession details are to be provided on

application form and again when the card expires. Failure to do so may result in application automatically being processed as an adult membership or refusal of entry at the gates.

11. If your payment is returned or dishonoured by your financial institution, Melbourne City FC will contact you to request immediate payment. Any fees levied to you by your financial institution will be payable by you.

12. Melbourne City FC may action the following on your Membership if your drawing is dishonoured by your financial institution:

a. If your payment defaults on three (3) consecutive occasions your Membership will be suspended

b. If your payment defaults on four (4) consecutive occasions your Membership will be suspended and your seat may be released for sale for the next match

c. If your payment defaults on five (5) consecutive occasions your Membership will be cancelled and your Membership may be on-sold

13. Your Membership may be reinstated upon payment of the overdue amount. Where a payment appears in arrears by more than 90 days, the Club reserves the right to cancel your Membership and on-sell your Membership seat where a reserved seat Membership has been purchased.

14. Members with outstanding debt will be unable to renew their membership until all outstanding money owed is paid up.

15. Members use the City Opt-In program at their own risk entirely and Melbourne City FC accepts no liability for any matter arising from your use of the program.

16. If you believe that a withdrawal has been initiated incorrectly, please contact Melbourne City Membership Services on 1300 255 432. You will receive a full refund of the withdrawal amount if we cannot substantiate the reason for drawing.

Monthly City Opt-In

1. If you sign up before the start of a season, Direct Monthly Payments will be deducted in 11 equal instalments on the 1st day of each month during the pay period. Each monthly payment will be equal to total package price divided by 11 plus a 50 cent administration fee via a nominated VISA or MasterCard only.

If you sign up part-way through the pay period, upon receipt of your application an Entrance Payment (equivalent to the Direct Monthly Payment multiplied by the number of months of the pay period already elapsed) will be deducted, then the usual Direct Monthly Payment (equal to total package price divided by 11 plus a 50 cent administration fee) will apply from the 1st day of the following month.

For example, if your application is received on 10 September, the one-off Entrance Payment will be the equivalent of three Direct Monthly Payments. Direct Monthly Payments will apply from 1 October.

2. Pay period is from 1 July 2016 through to 1 May 2017. Credit or debit card due dates will fall on the first of every month. Payment plans are for 11 months starting on 1st July.

Payment 1	Payment 2	Payment 3	Payment 4	Payment 5	Payment 6	Payment 7	Payment 8	Payment 9	Payment 10	Payment 11
1 Jul 16	1 Aug 16	1 Sep 16	1 Oct 16	1 Nov 16	1 Dec 16	1 Jan 17	1 Feb 17	1 Mar 17	1 Apr 17	1 May 17

3. If any payment fails to transfer between institutions on the 1st of the month, further attempts will be made until the funds transfer clears. Payments that decline may be charged an additional processing fee of \$10 per default per account.

4. Members applying for Melbourne City FC Monthly City Opt-In option after the first scheduled payment will have the number of required payments deducted to bring them up to date with the schedule and then subsequent payments at each specified date.

5. Melbourne City FC may suspend or cancel your Membership if your drawing is dishonoured by your financial institution.

Your Membership may be reinstated upon payment of overdue amounts and resumption of regular season. This will incur a \$10 fee. Where a payment appears in arrears by more than 90 days, the Club reserves the right to cancel your Membership and on-sell your Membership seat where a reserved seat Membership has been purchased. The Club will notify you if we suspend or cancel your City Opt-In program arrangement. Please note that at least 24 hours will be needed to reinstate your membership once payment is received. If payment is not received when due, Melbourne City FC may pass the debt onto a debt collection agency for recovery and / or suspend or cancel your membership.

6. Members who default on their monthly payments in any year may not be offered the City Opt-In program as a method of payment in the future. This decision will be at the sole discretion of Melbourne City FC.

7. Members paying by instalments agree to their membership being automatically renewed for subsequent seasons unless they choose to opt out during the designated timeframe set by Melbourne City FC.

Upfront City Opt-In

1. The Direct Upfront Pay option will be deducted in 1 instalment upon receipt of your 2016/17 Membership application via a nominated VISA or MasterCard only.

2. Members will be given notice in writing of changes in the new amount of their next season's membership. If you do not wish for your membership to roll over into the following season, you will be required to opt out in writing before the specified cut-off date.

3. Subsequent season's annual rollover payment will be deducted in full on the 1 July or next closest business day.